



121 Brickyard Road Mars, PA 16046

Disposal Service, Inc.
Since 1958

*Proudly Serving Your Community
For Over 55 Years*

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www.vogeldisposal.com

Dear Fox Chapel Borough Resident;

We are pleased to inform you that Vogel Disposal Service, Inc. has the exclusive contract to provide unlimited solid waste disposal and recycling services to Fox Chapel Borough.

We extend a welcome to all new customers. We are a local, family-owned company which has been proudly serving area residents for over 55 years. If there are any questions or issues with your service, please call our Customer Service Department at 1-855-494-3345, rather than the Borough Office and we will resolve the situation quickly and efficiently. All trucks are equipped with video recording equipment and telephones to insure quality service.

GARAGE DOOR SERVICE:

- ✓ Place your solid waste and recyclables near the garage entrance. If there is no garage, at the end of the driveway closest to the residence, or at the curb by 7:00 a.m. the day of your scheduled collection day. Collection hours are from 7:00 a.m. to no later than 6:00 p.m.
- ✓ All solid waste must be in refuse containers or tied bags and must NOT exceed 45 lbs per bag or can.
- ✓ Vogel will collect up to 2 bags (not to exceed 45 lbs each) of grass clippings per residence/per week. Any leaf collection will be provided by the Borough.
- ✓ Your recycling bin and cardboard should be clearly marked Recycling and placed 4 feet away from your trash container for easy identification.

LARGE ITEMS:

- ✓ These items include lamps, bicycles, large toys, vacuum cleaners, kitchen chair, end table, small household appliances and aluminum/resin lawn furniture, not to exceed 25 lbs. The items will be picked up at the garage door or curbside.
- ✓ Carpet will be collected for a \$5.00 per bundle/roll additional fee. The bundle/rolls must be in 3' lengths, tied or taped tight and placed at the garbage can. Please call customer service at least 24 hours prior to your collection day to schedule this type of pickup.

BULK WASTE, and WHITE GOOD DROP OFF BINS: Bulk Waste (which is furniture or items over 25 lbs) and White Goods (which are all major appliances, such as a washer, dryer, stove, dishwasher, hot water tank, or other similar items) will be made available to residents at the Borough building trash bins. Appliances containing chlorofluorocarbons (Freon) will only be accepted if they are tagged certifying the chlorofluorocarbons have been removed. **Vogel Disposal will pick up appliances containing chlorofluorocarbons (Freon) for an additional charge.** The trash bins are limited to use by Borough residents and will operate Saturday and Sunday 10:00am – 4:00pm. **No bagged or boxed items or food waste will be accepted. Construction debris will not be accepted by Vogel or the Borough.**

IDENTIFICATION: It's important to make the containers visible to the driver. In winter months, remember to remove snow from the area where you place your containers and have a clear approach path to the containers both for the driver and truck.

IMPROPER BAGGING: All garbage must be bagged and tied before placing it in your garbage container. Just a reminder do not place your waste in individual grocery store plastic bags. Failure to do so will result in your garbage not being collected.

COLLECTION DAY: Garbage collection begins at 7am as per the contract. Vogel will not return for garbage that is not out by 7am, a return trip fee will apply for any special requests to return for this waste.

LOOSE DOGS: We will not collect garbage where property owners allow their dogs to run loose on collection day. Please have your pet(s) inside on your collection day.

NEEDLES and SHARP OBJECTS: Help us prevent needle sticks to our employees. Place all needles, syringes and lancets, in a hard plastic container with a tight fitting lid **taped** shut. Place with your regular trash **NOT** the recycling. Wrap all sharp objects, such as broken glass or sharp metal, in heavy paper and tape shut. **Please protect our refuse workers! You will be held responsible for any needle sticks to our employees!**

Items NOT included and will NOT be picked up through residential garage door service:

- ✓ Paving materials, stones, rocks, sand, dirt, broken concrete, sod, bushes, shrubs or other vegetation with earth or soil attached to root system; tree limbs, metal 55 gallon drums, concrete washtubs
- ✓ Building materials and refuse caused by repairs, alterations, remodeling, demolition and/or construction waste from buildings and other structures

The above items will be accepted if placed in a Rolloff Container. For sizes and pricing call Customer Service.

NOT ACCEPTED:

State Regulations prevent Vogel or the Borough from accepting electronic waste (**e-waste** is any item containing a computer board, including but not limited to TV's and remotes, computers, monitors, phones, printers, DVD/VHS/video game players, calculators), sewage/excrement, flammable liquids (solvent, paint thinners, oil, and containers holding liquid paints, gas, kerosene or any liquids), lead acid batteries and single use/rechargeable batteries, vehicles, tires, propane/oxygen tanks, gun ammunition, explosives, fireworks or any material that may be considered hazardous, infectious or toxic including medical and radioactive waste.

For the way to dispose of these items go to <http://www.alleghenycounty.us/allegHENYgreen/recycle.aspx>

HOLIDAYS: We observe the following holidays on the days on which they fall.

New Year's Day Memorial Day Independence Day Labor Day Thanksgiving Day Christmas Day

WE ARE **NOT** CLOSED ON: Martin Luther King Jr. President's Day Columbus Day Veterans Day

If your scheduled collection day falls on or after a weekday holiday, your collection will be 1 day later that week.

If your scheduled collection day falls before a weekday holiday, there will be no change in your collection day.

*** The Borough would like to remind homeowners to instruct landscapers and other contractors not to impede the garbage collector's access to the garbage containers. If the driveway is blocked and Vogel Disposal's collectors do not have clear access to the garbage, the collectors are authorized to pass by until the following week. If the landscaper normally comes on the day that garbage is collected, it is recommended that the garbage be brought to the curb to avoid being skipped for the week.

Residents are also reminded that garbage must be bagged and tied inside garbage containers and placed outside the garage door by 7am. Check the Borough's website at www.fox-chapel.pa.us for changes in the collection schedule.

We appreciate the opportunity to provide prompt, reliable service for you.

www.vogeldisposal.com

RECYCLING GUIDELINES

MATERIAL	ACCEPTED	NOT ACCEPTED	PREPARATION
GLASS	Clear, amber, brown, and green beverage bottles and food jars	Broken glass, light bulbs, dishes, drinking glasses, crystal, window glass, mirrors, ceramics, Pyrex or tempered glass	<ul style="list-style-type: none"> - Empty & rinse jars and bottles – labels do not need removed - Do <u>not</u> break glass
METAL	Food and beverage cans	Aluminum foil, aerosol cans, loose can lids, cans containing food, clothes hangers, scrap metal, screws, nails, toys, lawn furniture, paint cans, aluminum siding	<ul style="list-style-type: none"> - Empty & rinse all food cans - Push lids down inside cans
PLASTICS	Plastic bottles and containers with #1 thru #6 on bottoms, plastic milk cartons and water jugs, clear water and soft drink/soda bottles, bleach, detergent, and softener bottles	Plastic containers #7 on bottoms, cooking oil, motor oil, any styrofoam items, loose plastic bags, plastic plant pots, foam plastic egg cartons, plastic wrap, bubble wrap, toys, lawn furniture, pesticide or herbicide bottles, antifreeze	<ul style="list-style-type: none"> - Empty and rinse all containers - Remove caps so container can be crushed - Place items loose in recycle bins
PAPER	Newsprint Magazines Catalogs	Phonebooks	<ul style="list-style-type: none"> - Place in recycling bin - <u>IF NO LID ON BIN, DO NOT PLACE OUT ON WET DAYS!</u>
CARDBOARD	Corrugated & Pressed cardboard cartons, cereal boxes, tissue boxes and shoe boxes	Pizza boxes, milk cartons, juice boxes and take-out food containers	<ul style="list-style-type: none"> - Break down into pieces no larger than 4' - Place loose in recycling bin - <u>IF NO LID ON BIN, DO NOT PLACE OUT ON WET DAYS!</u>